

# ADHS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by ADHS behavioral health staff.

Date: 1/8/15

Name and contact information of provider:

Recovery Empowerment Network  
212 E. Osborn, Phoenix AZ 85012 (602) 248-0368  
Contact: Erin Soto, Chief Program Officer

Type of evidence-based practice provider (select one):

	Permanent Supportive Housing
	Supported Employment
X	Consumer Operated Services
	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency?

Allowing for a capture of culture and services provided within REN by another source is an asset. The community at REN both Members and Staff are interested in collaboration and progressive opportunities for enhancing programming and services. The reviewers who attended the tour and in review process were very helpful in the planning and notification process for the review. We are eager to implement changes recommended from the tool.

What was most helpful about the fidelity review process for your agency?

The specific categories for improvement and areas to bridge services provided by the score give the organization a starting point from another perspective. There are items that the organization can research and plan to introduce including how to incorporate awareness and partnerships involving the entire community. The feedback by Members and staff in various roles about current operations and delivers was the most helpful collection of communication and value regarding environment and culture.

What suggestions would improve the review process?

If a portion of the review process could be to experience an area of programming and service by participation first hand. This could be completed by group/class as a Member of the Organization would have the opportunity.

Comments from your agency regarding the findings of the review and/or the fidelity report:  
There are areas of the report that the agency is researching for best practice and enhancement in order to uphold recommendations. One expansion that REN is focusing on is Employment program opportunities and continuing to build Supported Volunteer throughout Maricopa county.

